External Monitoring

Workshop

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Legislative Context - Monitoring

❑ <u>Legislation (Act 2012, amended 2019)</u> sets out the statutory functions of QQI

❑ QQI is required to (in summary)

▪ approve a provider's QA procedures and *monitor* and review the effectiveness of such procedures
▪ review and *monitor* validated programmes
▪ *monitor* the operation of the delegated authority (DA) to make awards
▪ *monitor* the implementation of procedures for access, transfer and progression in relation to learners by providers

Legislative Context - Monitoring

❑ Implementation of new statutory functions - process implementation requires monitoring

▪ Authorisation to use the <u>TrustEd Ireland</u> quality mark
▪ Approval of <u>Listed Awarding Bodies</u> and inclusion of awards on the Framework
▪ <u>Due Diligence</u> - capacity and capability regulations

❑ Requirements on providers

▪ Providers are required by the Act to assist QQI in the performance of its functions and provide any information (data, reports, documentation/other information) required by QQI … including information in respect of completion rates

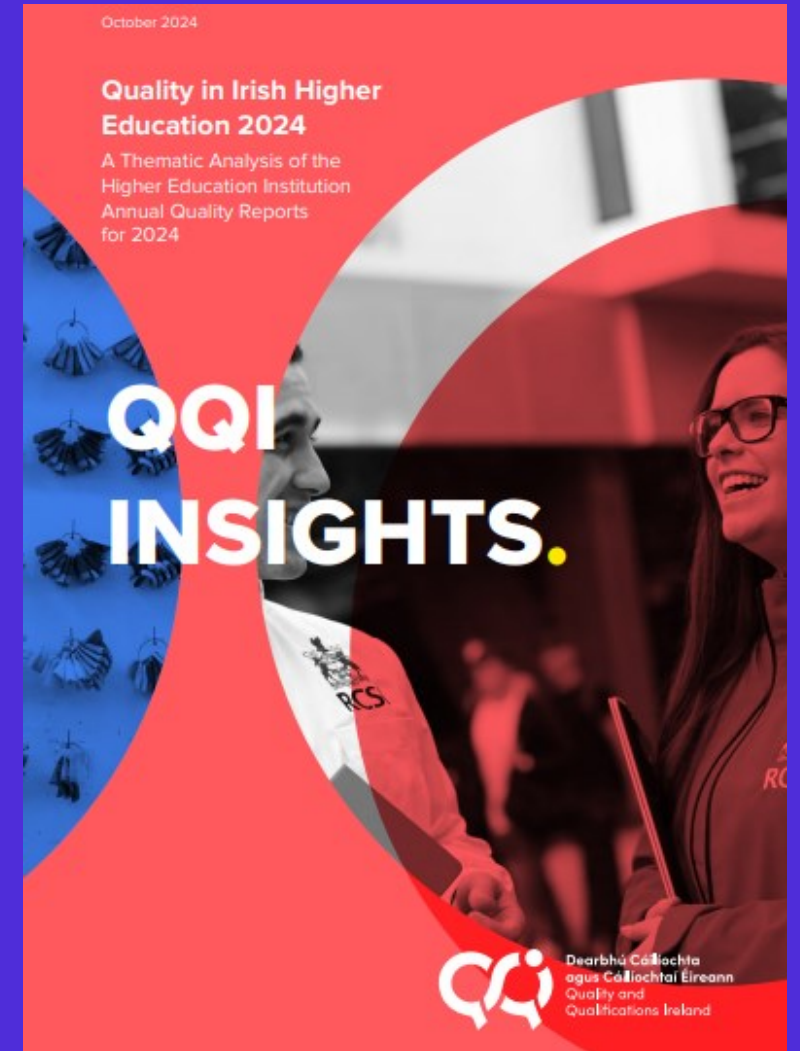▪ Responsibilities on providers (DABs) to notify QQI of awards they make in the NFQ

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Monitoring

Cross-cutting QQI functions

Developing a new Monitoring Policy & Framework

❑ Underpinning policy

❑ Clarifying the purpose

❑ Quantitative and Qualitative Information

❑ Processes and tools for monitoring

❑ Reducing burden and duplication

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Quality in Higher Education 2024:

https://www.qqi.ie/sites/default/files/2024-10/quality-in-irish-higher-education-2024.pdf

October 2024

Quality in Irish Higher Education 2024
A Thematic Analysis of the Higher Education Institution Annual Quality Reports for 2024

QQI INSIGHTS.

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Individual Activity

I. Consider these 6 purposes and rank in order of priority using Slido link

II. Suggest additional purposes you consider important

Join at
slido.com
#1973 258

Some Purposes of External Monitoring

1) *Demonstrating compliance (range of functions)*

2) *Supporting public confidence in the NFQ (the awards within it and the providers offering programmes leading to these award)*

3) *Providing public transparency and accountability*

4) *Providing sector-wide trends and data*

5) *Contributing to quality enhancement and quality culture*

6) *Enabling institutional benchmarking*

Group Activity

Within your groups, you are asked to consider the future approach to external monitoring by QQI (20 mins)

- Identify a rapporteur

- Consider the topics opposite

- 10 mins roundtable feedback (3/4 key points)

Reflect on

- the (i) opportunities for; and (ii) challenges to effective external monitoring

- Quantitative and qualitative data relevant for quality monitoring

- Achieving greater synergy between external monitoring and internal monitoring processes